



PROFESSIONAL SUMMARY

Amy is a founding Partner with Waypoint Consulting Group and has over 14 years of consulting experience focusing on large-scale business transformation solutions. She has worked in a variety of industries addressing the critical elements of organizational effectiveness, including workforce planning and analytics, talent management, workforce strategies, the people dimension of transformation, and virtual workplace management. She has also helped clients to improve key components of change leadership, including leadership development, technology and process adoption, learning and development, culture, knowledge management and capability transfer and communications.

Over her career, Amy has developed a strong focus on maximizing client operations, business processes, organizational structures, supporting information systems and leading practices by identifying opportunities for improved performance, increased effectiveness and efficiency and cost reduction. She has successfully helped clients to bridge the gap between vision and execution by addressing the unique issues facing each client and translating those issues into an executable strategy, performance improvement initiatives and the development and implementation of human capital programs.

AREAS OF EXPERTISE

- Business Process Reengineering
- Strategic Planning
- Organizational Development
- Culture Transformation
- Training Design & Delivery
- Workforce Planning
- Career Development
- Succession Planning
- Change Management & Communications
- Service Delivery Model design & implementation

KEY QUALIFICATIONS:

- 14 years experience leading business transformation projects focussing on business process improvement, performance management, manpower allocation, cost reduction and other performance improvement activities.
- Strong background in maximizing the efficiency and effectiveness of client service delivery models ranging from business strategy to process design to self-service enabling technologies.
- Served as Project & Program Manager responsible for the cost, schedule and technical performance on over 25 programs/projects.
- Consistently deliver significant client savings and/or ROI on each project without compromising initial budget or project schedule.

EDUCATION & CERTIFICATION

- BS, Communications, Ohio University
- TTI PIAV - Certified Professional Values Analyst (CPVA)
- TTI DISC - Certified Behavioral Analyst (CPBA)

Contact Information

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